

[Home](#)
[Solutions >  
by Industry](#)
[Solutions >  
by Topics](#)
[Services](#)
[Risk Solution  
Partners](#)
[Education &  
Training](#)
[Find an Agent](#)
[Report a Claim](#)
[Report an  
Impairment](#)
[Regional  
Contacts](#)


## Retail

The wheels of commerce seem to turn on the nation's retailers, and with good reason: they sell everything from books and clothing to auto parts and garden furniture. The risks for this industry are as wide-ranging as the list of items our country's retailers sell: a customer could slip on an icy walkway in winter; electrical breakdown can halt the steady flow of customers through the doors; a delivery may result in an accident that will

take lives and damage property.

At Hanover Risk Solutions, we've studied all these risks and brought our considerable resources to bear on the problems of you face.

### Highlighted Resources

Security is a primary concern for retailers and Hanover Risk Solutions has some suggestions that just might help reduce that risk.

➤ [Take AIM at Security and Sales](#)

➤ [What Businesses Can Do to Reduce the Risk of Identity Theft](#)

### Retail Resources

- [Bringing the Risk Home—Safety for the Jewelry Salesperson](#)
- [Burglary Prevention Checklist](#)
- [Three Rings of Protection](#)
- [Showcase Protection](#)
- [Background Investigations for Jewelers](#)
- [Distracted Driving](#)
- [Driver's Alert Driver Training](#)
- [Electrical Preventive Maintenance for Small Businesses](#)
- [Fall Prevention Checklist](#)
- [How to Prevent Costly Electrical System Problems](#)
- [Look Before You Back](#)
- [Parking Lot Safety](#)
- [Rear End Collisions—How to Avoid Hitting Another Vehicle](#)
- [Sample Slip, Trip and Fall Prevention Program](#)

### Risk Solutions Partners

Hanover has partnered with other expert safety professionals to provide our customers with discounted solutions to costly problems. Your company may find these especially helpful:

- [Wireless and battery operated alarm systems and monitoring to deliver priority response and result in low false alarms and high apprehensions from Videofied using wireless and cellular technology.](#)
- Criminal background checks online as well as employment screening services from Intellicorp
- The Insurance Institute for Business and Home Safety (IBHS) Disaster Recovery Planning can help you plan for the worst and get your business up and running when catastrophe strikes
- Testing and inspection of alarm systems and 24/7 monitoring as well as testing and inspection of automatic sprinkler systems with Tyco Simplex Grinnell

Visit [Risk Solutions Partners](#) for more information.

## Education and Training

---

Hanover Risk Solutions consultants can provide on-site training for our insureds; [contact your local Risk Solutions Director](#) for more information.

- Take an online course at your convenience; view our online [Electrical Preventive Maintenance video](#) to see how you can stop problems before they stop your business.
- Training on how to prevent workplace violence is available through [OSHA Susan Harwood Grant](#)
- Several of our Hanover Risk Solutions Partners also provide education videos and safety training. Take driver training at your convenience with 17 Pure Safety/Driver's Alert courses specific to food safety, employee safety for the food industry.

Visit [Risk Solutions Partners](#) to register as a policyholder and access information on this discounted—and sometimes free—information.

## Related Links

---

- [Crowd Management for Retailers](#)
- [Preventing Workplace Violence—OSHA](#)
- [Preventing vehicle injuries to young drivers—National Institute for Occupational Safety and Health](#)
- [OSHA Young Workers Page](#)

Copyright © 2014  
The Hanover Insurance Group,  
Inc.

[Privacy Policy](#) | [Terms of Use](#) | [Producer Compensation](#) | [Hanover.com](#) | [TAP](#)